

EFFECTIVE: SEPTEMBER 2004 CURRICULUM GUIDELINES

Α.	Division: Educational Services		Date:	September 2004		
В.	Department / Program Area	Student Developmen	t New Course		Revision	X
			If Revision, Section(s) Revised	C, I	, J	
			Date Last Revised:	May	y, 2003	
C:	LWTP 0101	D:	Light Warehouse Training Program Preparing for the Warehouse Environment	E:	2	
	Subject & Cou	rse No.	Descriptive Title	Seme		

N: Course Content:

- 1. Developing self-awareness with a focus on finding the correct job match.
- 2. Developing self-esteem and a positive attitude to career development.
- 3. Effective communication as a tool for developing teamwork skills.
- 4. Problem solving in both personal and professional situations.
- 5. Anger management.
- 6. Conflict resolution, with particular focus on the work environment.
- 7. Assertiveness as a tool for job survival and career development.
- 8. Stress and time management.

O: Methods of Instruction

Instructor Presentation Class Discussion Videos Guest Speakers Role Play

P: Textbooks and Materials to be Purchased by Students

Nil. Topic relevant material will be provided in handout form throughout the course.

Q: Means of Assessment

A mastery model of ongoing evaluation will be used. A student will have completed the course when he/she has demonstrated through satisfactory completion of exercises and assignments that the course objectives have been achieved. Where formal tests are use mastery will be defined as a score of 70% or more.

The instructor in consultation with each student will monitor progress on a regular basis. The student will be expected to maintain regular attendance and progress,